

2022



ANNUAL REPORT

Achieve with us.®


The Arc.®
of Shelby County

Message from the Executive Director

Dear Friends,

Each of our programs at The Arc of Shelby County focus on community inclusion for individuals with intellectual and developmental disabilities. During the 2021-2022 year we were thrilled to be able to bring back some of our previous programs and services, as well as to add new opportunities for the individuals we serve.

In our Children's Program, our monthly in-person Tales for Tots events were restarted. These are wonderful opportunities for families from The Arc of Shelby County and the general community to gather for learning, play, and support. In our Employment Services Program, we hosted our first REACT events in over two years. We are thrilled to be able to offer these social and educational events. We also hosted our first ever Camp REACT, a three-day summer camp for high school students. Our Community Services continued to offer Short-Term Assistance and Referral services and also began offering a series of Parent Workshops and trainings designed to support and provide resources to our families and families in the community. And our New Visions program continued to expand upon opportunities for community inclusive activities and outings for our program participants.

As we look to the future, we are excited about continuing to serve the community and provide even more assistance for individuals with intellectual disabilities and their families. And we know that partnerships - particularly community partnerships - are the most important factor in our growth. We are so proud to be a part of the wonderful Shelby County community.

JEANNINE LYONS
EXECUTIVE DIRECTOR

ADMINISTRATIVE TEAM

JENNY TERRELL
DIRECTOR OF CHILDREN'S SERVICES

CINDY MASSEY
CHIEF FINANCIAL OFFICER

HEATHER BELL LAWING
DIRECTOR OF EMPLOYMENT SERVICES

JENNIFER ELLISON
*DIRECTOR OF DEVELOPMENT &
COMMUNITY RELATIONS*

NICOLE WILLIAMS
DIRECTOR OF NEW VISIONS

Programs and Services



CHILDREN'S SERVICES

Children's Services served 870 children and families through early intervention evaluations, home visits, and parent and caregiver trainings. Services included physical therapy, occupational therapy, speech therapy, special instruction, service coordination, and Spanish language interpretation. Nutrition services were also provided through a grant from The Caring Foundation of Alabama.



EMPLOYMENT SERVICES

Employment Services, including assessments, job coaching, and long term job supports, were provided to 166 individuals. Over 30 local businesses became new Employment Partners. Project SEARCH celebrated its 10th program year and a partnership with new host site, Shelby Ridge Rehab Select.



COMMUNITY SERVICES

205 individuals were provided with education, training or assistance. Community Services represented The Arc at community outreach and educational activities and the program once again began hosting monthly Parent Workshops.



NEW VISIONS

27 individuals were served through residential or day program services, receiving opportunities for ongoing skills training and opportunities for community inclusion based on their individual desires and goals.

Measuring Progress

Through advocacy, coaching, and support, we empower individuals with intellectual disabilities and their families to achieve their goals.

The Arc of Shelby County uses an internal Performance Measurement System that measures effectiveness, efficiency, access, satisfaction, and business functions.

Objective	Data / Outcome
Program Effectiveness	<ul style="list-style-type: none">• 94% of families felt services met the needs of their child and their family.• 70% of program participants maintained their employment.• 100% of New Visions program participants were active in identifying their own strengths, needs and goals.
Program Efficiency	<ul style="list-style-type: none">• 100% of infants, toddlers, and families received an evaluation to determine eligibility, an initial plan, and initiation of services in a timely manner.• 90% of Project SEARCH program graduates obtained employment within 90 days of program completion.
Stakeholder Satisfaction	<ul style="list-style-type: none">• 100% of Children's Program stakeholders indicated satisfaction with services provided• 90% of employers who hired program participants were satisfied with services provided

DEMOGRAPHIC INFORMATION

60% Female 40% Male

66% White
24% African American
10% Other

8% Hispanic
92% Non-Hispanic

43% Age 6 & Under
1% Age 6-18
55% Age 19-59
1% Age 60 & Over



**1,268 CHILDREN, ADULTS, AND
FAMILIES SERVED**

2021-2022 BOARD OF DIRECTORS

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HIGHLIGHTS

My name is Kaitlin and my daughter's name is Ava-Kate. When we started early intervention Ava-Kate was so behind she didn't talk at all - she just made noises. She wouldn't play with toys correctly, had little to no social skills, and couldn't communicate what she wanted to eat. With the help of early intervention and the tools they gave me to help her she is now



flourishing! She talks and interacts with people. She plays with toys correctly and asks for help when needed. She lets me know what she wants to eat, knows her alphabet, and can count to 20. She also knows some sign language! Anita and Cindy were wonderful with her - within a couple of months she was improving so much. I can't thank them enough for the tremendous job they did with Ava-Kate.



This year The Arc of Shelby County's Employment Services program hosted its first summer camp - Camp REACT. Camp REACT was a three-day camp for high school students from across Shelby County. Ten campers participated in fun, hands-on learning experiences, as well as volunteer jobs and a special workplace tour at Marco's Pizza. Camp REACT also featured special guest speaker, Tim Alexander of Inspired by TA.

HIGHLIGHTS



Shelby is 23 years-old and has found her dream job at the Pelham Public Library. Shelby's mom, Carol, says "Shelby's job coach has done an outstanding job with Shelby's career development and wonderful moral support. She often checks in on Shelby at work and is always available by phone if Shelby has any issues, concerns, or problems. She has always been so attentive to our story and always willing to offer advice." Every day Shelby walks into work with excitement and, even when a stressful situation presents itself, she handles it with confidence.

The Arc of Shelby County's New Visions Program is centered around opportunities for community inclusion. Many program participants love to volunteer and serve their community. This year the New Visions program formed new partnerships with community organizations, including the Shelby County Arts Council, Meals on Wheels, and the Shelby County Humane Society. Community outings also include shopping, recreational and leisure activities, and trips to special attractions and events.



Financial

At The Arc of Shelby County, we believe that financial transparency is a key responsibility we uphold for our funding agencies, donors, stakeholders, and the individuals and families we serve.

Revenue **\$3,268,697.95**

Program Service Fees	75%
United Way of Central Alabama	4%
Special Events/Contributions	2%
Grants	15%
Other	4%

Expenses **\$3,428,279.40**

Program Services	89%
Management/General	10%
Fundraising	1%

Balance Sheet Summary

Assets	\$1,727,228
Liabilities	\$815,948
Equity	\$911,280

The Arc of Shelby County receives funds from the Alabama Department of Mental Health, the Alabama Department of Rehabilitation Services, and Alabama Medicaid. We also receive support from United Way of Central Alabama, the Shelby County Community Health Foundation, and a grant from the Shelby County Commission.

Our Community Employment Services: Employment Supports & Job Development are fully accredited by the Commission on the Accreditation of Rehabilitation Facilities



Our Partners



United Way
of Central Alabama, Inc.



SouthWest
Water Company